

Vision Virtual Care Platform

AUDIO SETTINGS PRE-SESSION CHECKLIST

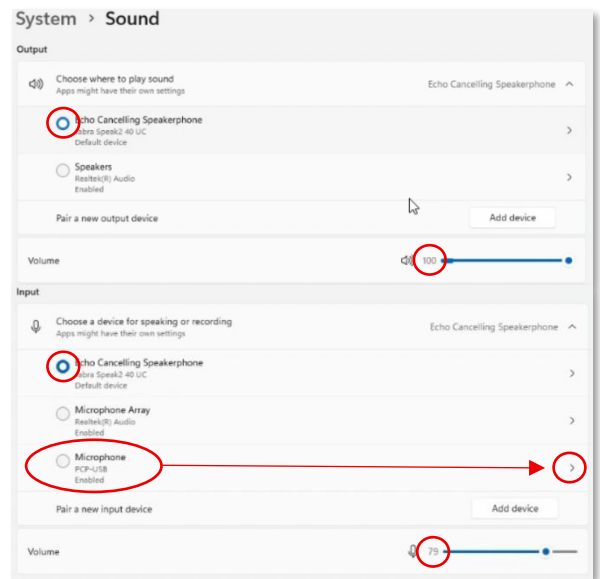
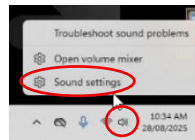
❑ Is the Speakerphone connected?

Double check the connection by removing the USB and firmly plugging it back in.



❑ Is the Speakerphone set as the default Audio Device in Windows?

Right-Click the speaker near the clock to open **Sound Settings** and confirm that the blue dot is placed for both **Input** and **Output**.

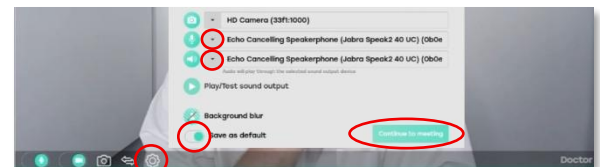


❑ Is the Stethoscope loud enough?

In **Sound Settings** check the volume for the **PCP-USB** device and set it to **80**. Make sure to set the **Speakerphone** back to default with a blue dot.

❑ Are the correct devices selected in Vision?

Click the settings **Cog** below your video window and set both the **Input** and **Output** devices to the **Speakerphone**. **Save As Default** before you **Continue to Meeting**.



❑ Are the Headphones charged?

There is a USB cable to charge the Bluetooth headphones while not in use.

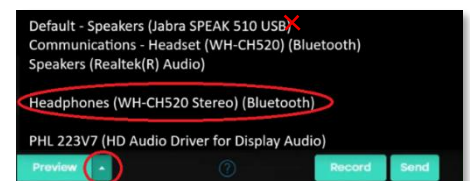
❑ Are the Headphones turned on?

Press the **middle button** for 2 seconds a **blue light** will flash.



❑ Are the headphones set as the Stethoscope listening device?

Make sure the headphones are switched on, *then* open **TrueSteth** in Vision, and click the **up-arrow** next to the Preview or Mute button. Select the **Headphones** from the list. *Don't* use "Communications Headset".



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